

Quality Management Policy



Commitment

- Cockram Corporation Pty Ltd (including its subsidiaries) (Cockram) is committed to carrying out its operations and fulfilling its operational, strategic, client, and other applicable requirements by providing efficient, effective and innovative processes and project delivery within time, budget and specifications.
- Cockram will liaise closely with each client and relevant interested parties to establish the client's perception of performance and implement improvements where appropriate with the aim of enhancing their satisfaction.
- The Directors and senior management of Cockram have undertaken to maintain certification of its quality management system complying with the requirements of ISO 9001:2015.
- Cockram is committed to continual improvement in its quality management system and associated processes.

Objectives

- To enhance the quality management system, Cockram have fully implemented documented procedures and work processes which comply with ISO 9001:2015 as an integral part of company policy and which will be implemented, maintained and reviewed annually for suitability and continual improvement by the direct involvement of all management and staff.
- The active support of every member of Cockram and associated contracted parties in achieving these objectives will be sought and encouraged.
- Cockram will provide appropriate Quality Management training for all management and staff.
- Cockram's Quality Management objectives and performance indicators will be communicated within the organisation and to all interested parties and regularly monitored for achievement.

Responsibility

- Top management are accountable for the effectiveness of the quality management system.
- All management, staff and contractors are informed of this Quality Policy and of their responsibility to comply with the requirements of Cockram's Quality Management System.
- Specific Project Quality Management Plans will be developed for each individual project.
- Each level of management and project staff have defined responsibilities in relation to the implementation of the Quality Management System both within their Job Description, procedures and Project Quality Management Plans.
- Contractors employed to carry out portions of any project are made fully aware of the Cockram Quality Management System, Project Quality Management Plans, and their specific requirements in relation to individual projects during contract procurement phase.

Policy Application

This policy is applicable to all Cockram operations throughout the world.

Consultation

Cockram is committed to open consultation, cooperation and coordination of activities between management, employees, contractors and clients.

Policy Communication

This Policy will be communicated with staff and contractors, posted on notice boards and made available on the Cockram website (<http://www.cockram.com/>) for public access.

Review

This policy will be reviewed annually.

A handwritten signature in black ink, appearing to read "Malcolm Batten".

Malcolm Batten
Managing Director
Cockram Corporation Pty Ltd
08 August 2016

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